



frequently
asked
QUESTIONS

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Q: What type of licence do I need to drive one of your vehicles?

A: It is essential that all drivers have a valid driving licence which they have had for a minimum of 5 years. We do allow penalty points on the license depending on the vehicle you hire.

Q: Do I require any additional insurance or breakdown cover?

A: No, all our vehicles include the appropriate insurance. Excess charges will apply if vehicle is involved in any incident or accident.

Q: Who can hire a luxury vehicle from Exec Car Hire?

A: Drivers aged 28 or above and hold a full driving licence for 5 years or more.

Q: Do Exec Car Hire have any mileage restrictions?

A: Yes, a free mileage allowance of 150 - 200 miles per day depending on vehicle type. Excess charges from 50 - 75 pence per mile will apply once you exceed the allowance.

Q: Do I need to submit any information/documentation when I hire a vehicle

A: Yes, after reserving the vehicle you will receive an email requesting certain information the following information will also be required when confirming your booking. - A full valid UK driving licence and a Debit/Credit card.

Q: Where do I collect and drop off the vehicle?

A: Exec Car Hire provides a delivery and collection service to any location within UK mainland between £10 - £35. However if you wish to collect the vehicle please let us know in advance and you can store your vehicle within our high security compound.

Q: Once I pay my booking deposit, do I need to confirm my booking?

A: Once we receive the booking deposit an email confirmation will be sent along with a payment receipt which includes the remaining balance for the hire due on vehicle handover.

Q: Can I add an additional driver to my booking?

A: Yes, an additional small charge will be added to the booking.

Q: Can I take the vehicle abroad during my hire agreement?

A: None of our cars are allowed outside mainland UK without company written permission.

Q: Do the prices in the quote include any hidden extra costs?

A: No, all prices quoted are the total costs and have no extras such as VAT, insurance or congestion charges.

Q: How old are your vehicles?

A: Our fleet is owned by ourselves, meaning we can guarantee the latest models and highest of spec. The oldest vehicle within our fleet is 18 months.